

Terms and Conditions of the Promotion: 1 GB internet for travel outside the EU

General Provisions

1. These Terms and Conditions (hereinafter: "Terms") define the rules and conditions of the promotion titled "**1 GB internet for travel outside the EU**" (hereinafter: "Promotion").
2. The Organizer of the Promotion is Akati sp. z o.o. with its registered office in Opole, ul. Reymonta 39, 45-072 Opole, entered into the Register of Entrepreneurs of the National Court Register under number 0000772788, NIP 7543210372, REGON 328616854 – hereinafter referred to as: "Akati" or "Organizer".
3. Organizer's contact details: e-mail address: info@seeplaces.com, telephone +48 224 486 999.
4. All activities related to the conduct of the Promotion are performed by the Organizer.
5. Within the Promotion, each Participant who purchases any tourist service carried out in the:
 - Republic of Albania,
 - Republic of Armenia,
 - Republic of Azerbaijan,
 - Federative Republic of Brazil,
 - People's Republic of China,
 - Costa Rica,
 - Curaçao,
 - Dominican Republic,
 - Arab Republic of Egypt,
 - Georgia,
 - Republic of Indonesia,
 - Republic of Kenya,
 - Republic of Madagascar,
 - Malaysia,
 - Republic of Mauritius,
 - United Mexican States,
 - Montenegro,
 - Morocco,
 - Sultanate of Oman,
 - Republic of Panama,
 - Qatar,
 - Scotland,
 - Republic of Seychelles,
 - Republic of Singapore,
 - Republic of South Africa,
 - Democratic Socialist Republic of Sri Lanka,
 - Swiss Confederation,
 - Kingdom of Thailand,
 - Republic of Tunisia,
 - Republic of Turkey,
 - United Arab Emirates,
 - Uganda,
 - Socialist Republic of Vietnam,

- Zanzibar

(hereinafter: Tourist Service) through the SeePlaces.com Platform will receive a one-time mobile Internet package of 1 GB (one gigabyte) provided via an eSIM card (hereinafter: eSIM card) on the terms specified in these Terms.

6. The eSIM card provider is HUBBY to go B.V., a company registered in the Netherlands under identification number 83748822, with its registered office at Vincent van Goghstraat 193, Amsterdam (hereinafter: Provider). The Provider is solely responsible for the proper functioning of the eSIM cards.

7. The Promotion takes place from August 11, 2025 (from 00:01) to December 31, 2025 (until 23:59).

8. The Organizer declares that the Promotion is not a competition, a lottery, a raffle, a mutual bet, or a promotional lottery whose outcome depends on chance. It is also not any other form of gambling provided for in the Act of November 19, 2009, on gambling.

9. Participation in the Promotion is voluntary and free of charge.

10. The Promotion cannot be combined with other Akati promotions.

11. The Promotion is intended for Users of the SeePlaces.com Platform – as defined in the SeePlaces.com Platform Terms of Use.

12. The SeePlaces.com Platform Terms of Use are available on the website at:

https://seeplaces.com/static/pdf/en/privacy_policy_25.pdf

Rules of Participation in the Promotion

1. An individual may participate in the Promotion if they:

- a) have the status of a User within the meaning of the SeePlaces.com Platform Terms of Use and
- b) have purchased a Tourist Service

through the SeePlaces.com Platform and made payment for it in accordance with the SeePlaces.com Platform Terms of Use, thereby acquiring the legal status of a participant in the Promotion (hereinafter: Participant).

2. Upon purchasing a Tourist Service, the Participant receives a discount code for a one-time 1 GB mobile Internet package provided via an eSIM card.

3. The Participant can activate the eSIM card in the Provider's mobile application. The Provider's mobile application regulations are available on the Provider's website at

<https://www.hubbyesim.com/terms-conditions>.

4. eSIM card activation is free. The Participant does not incur any installation fees.

5. The discount code is valid for 12 months from its receipt, with the proviso that the eSIM card can be used within 48 hours of its activation.

6. After using the eSIM card, the Participant can top up the eSIM card and continue using it in accordance with the regulations available on the website at:

<https://www.hubbyesim.com/terms-conditions>.

7. In the event of resignation from or withdrawal from the purchase of the Tourist Service by the Participant, the discount code is deactivated.

Complaints

1. Participants may submit any complaints regarding the conduct of the Promotion via e-mail to: info@seeplaces.com.
2. The complaint should contain: the Participant's first name, last name, and exact address, as well as clearly state the reason for the complaint and indicate the preferred method of return contact, i.e., written or electronic form of response regarding the resolution of the complaint.
3. Complaints will be reviewed by a Committee consisting of representatives of the Organizer.
4. Complaints will be processed within 14 days from the date of their delivery. Participants will be notified of the resolution of the complaint immediately after its resolution – by the method indicated by the Participant in the content of the complaint.
5. The decision issued regarding the complaint is final and binding.
6. Regardless of the provided complaint procedure, the Participant is entitled to pursue claims through court or amicable proceedings.
7. Complaints regarding the activation of the eSIM card, the functioning of the Provider's mobile application, topping up, and using the eSIM card should be submitted directly to the Provider, in accordance with the complaint rules published on the Provider's website at <https://www.hubbyesim.com/>.

Personal Data

1. The Organizer is the administrator of the Participant's personal data.
2. Personal data is processed for the purpose of realizing and providing legal and accounting services for the Promotion.
3. The Organizer ensures the protection of personal data based on the Privacy Policy published at: https://seeplaces.com/static/pdf/pl/polityka_prywatnosci_25.pdf.

Final Provisions

1. All Participants are subject to these Promotion Terms and Conditions.
2. The Organizer reserves the right to amend the Promotion Terms and Conditions in the event of a significant reason understood as:
 - a) a change in legal provisions regulating the conduct of the Promotion, affecting the mutual rights and obligations of the Organizer and the Promotion Participants;
 - b) a change in legal provisions regulating the sale of products or the provision of electronic services by the Organizer or a change in the interpretation of the above legal provisions as a result of court rulings, decisions, recommendations, or guidelines of relevant offices or bodies;
 - c) a change in the manner of conducting the Promotion caused by technical or technological reasons (in particular, updating technical requirements indicated in the Terms);
 - d) the occurrence of force majeure understood as an external event, independent of the will of the Organizer or the Promotion Participants, which could not have been foreseen at the date of organizing the Promotion, e.g., natural disasters, epidemics, strikes, war, extraordinary atmospheric factors causing effects affecting the possibility of carrying out the Promotion;

- e) removal of ambiguities related to the interpretation of the provisions of the Terms;
- f) prevention of abuse or other violations of the Terms;
- g) in case of necessity to correct obvious mistakes and typographical errors.

3. The Organizer will notify the Participant of any changes to the Terms no later than 3 days before the proposed effective date of the changes by sending an email to the Participant's assigned email address with a notification of the changes to the Terms, along with a link to the updated Terms included in the body of the email sent to the Participant.

4. The amended Terms will become effective on the date indicated in the notification, unless the Participant, within 3 days of receiving information about the change in the Terms, submits a statement to info@seeplaces.com stating their disagreement with the amended content of the Terms applying to them, which statement will be tantamount to terminating participation in the Promotion, subject to paragraph 5.

5. For the avoidance of doubt, it is indicated that changes to the Terms do not violate the Participant's acquired rights.

6. In matters not regulated by the Terms, generally applicable provisions of Polish law relevant to the subject of the Promotion shall apply, in particular the provisions of the Act of April 23, 1964, Civil Code, and in the case of Clients who are consumers, also the provisions of the Consumer Rights Act and the provisions of the "SeePlaces.com" Platform Terms of Use:

https://seeplaces.com/static/pdf/en/Terms_Of_Use_Of_Seeplaces_Platform_25.pdf and
Privacy Policy: https://seeplaces.com/static/pdf/en/privacy_policy_25.pdf